Community Etiquettes and Ground Rules

Welcome to our supportive and active professional community. You are a valued member of our community, and we are dedicated to providing you with information, strategies and support necessary to succeed and excel in your profession. ***This is now your community****.*
So please keep it friendly and safe. By participating on the message boards, you're agreeing to observe all of our Community Etiquettes and Ground Rules, which are part of our Terms and Conditions. We've highlighted a few of our important rules as a reminder:

1. **BE COURTEOUS. BE TOLERANT.** You're about to encounter many new friends in our community, with many new and interesting viewpoints. Please be respectful and tolerant of everyone you meet, even if you disagree with their opinions. Don't use language that is threatening, abusive, harassing, hateful, or racially or ethnically objectionable. And don't engage in personal attacks. This includes Social Media staff, who work hard to keep our community a fun spot to visit.

2. **KEEP IT CLEAN, PLEASE.** Express yourself freely. But get your message across without resorting to foul language. Postings that contain vulgar or obscene language will not be tolerated in our community. This includes known acronyms and slang. We want everyone to feel comfortable here.

3. **PLEASE STAY ON TOPIC.** Our community includes boards covering a wide range of topics related to social media. If you want to engage in long debates about religion or politics, or any topics unrelated to social media, we hope you'll find a more appropriate forum. For long or heated debates about religion or politics, or posts of an adult nature, there are countless other forums on the Worldwide Web where contribution to these topics of discussion would be welcome.

4. **DON'T ADVERTISE.** Please help keep our community "commercial free". Never post any unsolicited or unauthorised advertising or promotional items, junk mail or "spam". Soliciting may include promoting a home business, charity drives, items for auction, etc., as well as information such as a contact address or web URL.

5. **DON'T POST WEB ADDRESSES.** Please do not post web addresses (also known as "URLs") in your signature or in posts. You are welcome to include your website in your own profile.

6. **DON'T POST INFORMATION COPYRIGHTED BY OTHERS.** Information copyrighted or owned by others, including Social Media Gids, should not be posted on our boards. Please be aware that if you post any copyrighted information, you will be held responsible. Social Media Gids is not responsible for any posts that violate copyright laws. Copyrighted information may include content from another website or our subscriber-only areas.

7. **RESPECT OUR SOCIAL MEDIA GIDS TEAM.** Our friendly community team includes staff and volunteers who've agreed to spend time maintaining a safe, harassment-free online community. You may not encounter us all the time, but we do try to stay in touch with what's happening in the community. Please help us do our jobs by paying attention to our posts and trying to follow any suggestions. Please respect their efforts.

8. **SHARE.** Our message boards are a great place to offer and receive assistance with our website. Many experienced subscribers are eager to help anyone troubleshoot a technical issue or locate a feature or service. However, if you do not get the help you need, please use the "GET IN TOUCH" field located on our [FAQ & Support page](). Our experienced support team is ready to assist you with your account needs.

9. **WE RESERVE OUR RIGHTS.** We reserve the right to remove any postings on our boards. If you fail to observe our Community Etiquettes and Ground Rules, we may terminate your participation in the community.

10. **YOUR POSTS MAY BE FEATURED.** We reserve the right to use any positive comments in this community in any of our marketing materials. If you would rather not be featured, please let us know and we will honor that.

11. **REPORTING A POST.** If you see a post that violates our rules, please help us by sending a message using the "GET IN TOUCH" field located on our [FAQ & Support page](). Insert "Report This Post" in the subject field and the URL link of the post in the message. You can also type in any additional comments you may have. Then click "Send" and we'll handle the rest. Avoid reporting posts or threads based on the identity of individuals but rather on the actual content of their post or profile. Our community team will not take sides of a conflict and will only act on specific violations.

It's also very helpful if you:

- **Try searching first.** Your question may already be answered! Try entering your question into the search bar at the top of every page to see whether someone has already asked and/or answered your question.
- **Provide enough information.** When posting a question, try to be as thorough as possible. Include information on any steps you have tried to resolve your question, and any other information that may be useful. This will help other to give more appropriate advice.

NOTE: If you break any of the rules, by accident or on purpose, we will edit or remove your post. Any regular rule-breakers may be suspended or banned at the discretion of the Community Team.

We may update these guidelines at any time, so please pop back and read them from time to time.

We are here to inspire, educate and engage our community.

Gurby Bulo Founder, Social Media Gids